

Are you ready to meet the new mandatory liquor training requirements effective 1 May 2009?



The Department of Justice Licensing, Regulation and Alcohol Strategy have issued a Section 33 notice on all licensees requiring them to train all staff in SITFAB009A – Provide Responsible Service of Alcohol (RSA).

Licensees are required to train new staff within four (4) weeks of commencing their employment. Existing staff as at 1 May 2009 will have a period three (3) months to complete their training.

The course is designed for entry level with no pre-requisites and course duration of approximately three (3) hours.

So.... what is RSA?

Responsible practices must be undertaken in any workplace situation where alcohol is served, sold & supplied, including all types of hospitality venues, retail liquor outlets and tourism venues such as wineries, breweries and distilleries.

The RSA course develops the skills and knowledge required to responsibly sell, serve or supply alcohol and to satisfy the requirements under territory legislation including:

- ✓ Sell, serve or supply alcohol responsibly.
- ✓ Assist customers to drink within appropriate limits.
- ✓ Assess alcohol affected customers and identify customers to whom sale, service or supply must be refused.
- ✓ Refuse to provide alcohol.

Will all my staff be required to do training?

The requirements for training apply to all levels of sales personnel involved in the sale, service or supply and promotional service of alcohol in licensed premises, including the licensee. Those selling, serving and supplying alcohol may include food and beverage attendants; retail liquor sales persons; winery, brewery and distillery cellar door staff; supplier sales representatives and the licensee.

Need more information?

Visit www.trainingnt.com.au for further details, registration or to complete the course online. Free training CD ROMs are available upon request. See the following page for registration and order form.

Have you got 2 hours to spare for cocktails and canapés?

Join us for an informal chat at the Novotel Jabaru Lounge (100 The Esplanade, Darwin) between 6pm-8pm on Tuesday 28 April 2009. Meet industry experts and experienced trainers open to any questions! RSVP to info@trainingnt.com.au by 24/4/09.

Course Times & Dates:

29 April 2009 (9am + 1:30pm + 6pm) & **30 April 2009** (9am + 1:30pm) Allow 3 hours.



www.trainingnt.com.au



Registration & Order Form

Wednesday 29th April 2009 – Novotel (100 The Esplanade, Darwin)

Course 1 – **9am to 12:30pm**

Course 2 – **1:30pm – 5pm**

Course 3 – **6pm – 9:30pm**

Thursday 30th April 2009 – Palmerston Sports Club (Maluka St, Palmerston)

Course 4 – **9am – 12:30pm**

Course 5 – **1:30pm – 5pm**

Course Fees:

The cost of the course is \$80.00 per person. Participants may be eligible to receive a rebate through the NT Government. LSA NT, ClubsNT and Training NT are working with the Government to legislate these rebates, further info can be obtained through info@trainingnt.com.au.

Licensee Name: _____

Contact Person: _____

Postal Address: _____

Contact Ph No: _____ Contact Fax No: _____

Email Address: _____

Participants will receive a statement of attainment for SITFAB009A – Provide Responsible Service of Alcohol (nationally accredited). Certificates will not be issued until payment has been received.

Course Bookings:

Please use this form to register your employees on any of our courses (listed above). In the payment section, please specify whether the participant or employer (above) is making payment for the course. An invoice will be forwarded to this person. Payment is required before commencement of training. Registration can also be made by telephone on 08 9312 1655 or email info@trainingnt.com.au.

Participant Name	Contact No.	Postal Address	Course? (1-5)	Payment?

Online or External Resources	Price	Quantity Required?
SITFAB009A – Provide Responsible Service of Alcohol CD ROM	FREE (*payment of \$80 pp required on lodgement of assessment)	
SITFAB009A – Provide Responsible Service of Alcohol ONLINE	FREE (*payment of \$80 pp required on lodgement of assessment)	http://www.trainingnt.com.au No login details required, start training immediately!

Fax back to 08 9312 1644

Cocktails & Canapés

You are cordially invited to attend an informal evening of cocktails and canapés to meet industry experts and stakeholders.

Meet with the leading training providers of mandatory liquor training. Having over 50 years of experience in the industry, and more than 10 years as the leading training provider we are pleased to have the chance to meet with you!



When: Tuesday 28 April 2009

Time: 6pm-8pm

Where: Novotel Jabaru Lounge (100 The Esplanade, Darwin)

RSVP: 24/4/09 fax back form to 08 9312 1644 or email info@trainingnt.com.au

Further Information: 08 9312 1655 or <http://www.trainingnt.com.au>

Please register the follow persons to attend:

Name:	Organisation:	Position:	Contact No:	Email:

Fax back to 08 9312 1644